



43 Knowles Close, Purewell,
Christchurch, Dorset BH23 3DU
England

Tel & Fax: +44 (0) 1202 476605
e-mail: training@mjtraining.com

Level 2 - NCFE Certificate in Working in The Health Sector

Course description

This qualification has been mapped to the NHS Knowledge and Skills Framework and gives learners the opportunity to investigate a work role within the health sector.

Who is it for?

The certificate for Working in the Health Sector is ideal for learners who are working in the health sector (including cleaners, maintenance staff, administrators, catering staff, doctors, porters, health care assistants and nursing staff), who wish to support their professional development. It is ideal for those who are considering a career in the health sector.

What are the benefits for doing this course?

Specifically designed for the health care sector, the qualification will enable learners to recognise the importance of effective communication in the workplace. Learners will develop an understanding of health and safety and quality standards. The course will also help learners to identify personal development needs and issues surrounding equality and diversity.

Course contents

The course comprises six mandatory units:

- Unit 01: Communication skills for working in the health sector
- Unit 02: People and personal development in the health sector
- Unit 03: Health, safety and security in the health sector
- Unit 04: Service improvement in the health sector
- Unit 05: Maintaining quality standards in the health sector
- Unit 06: Equality and diversity in the health sector

Course delivery and assessment

Candidates will be provided with the course materials and will be required to work through a series of tasks and activities designed to reinforce the learning process and test their knowledge. The candidate will need to produce a portfolio of work that covers all learning outcomes. This will consist of a written assessment for each unit, which will be completed by the candidate and assessed by MJ Associates Training & Development. The qualification is externally moderated by the Award Body – NCFE.

Progression opportunities

Having successfully achieved this qualification, the learner may wish to progress on to further qualifications, such as courses in health and social care.